



Coronavirus Recommended Disinfection Procedure Summary

Out of an abundance of caution, Ford Motor Company recommends collision centers institute a disinfection process for their customer's vehicles. The disinfecting products have been selected for their compatibility with Ford's vehicle interiors and effectiveness against the COVID-19.

These additional disinfecting steps will create a safer experience for both the customer and center employee.

The recommended disinfecting process includes:

- * Employees wear form fitting nitrile or latex gloves when disinfecting a vehicle
- * Using recommended disinfecting wipes (refer to Attachment below) to clean high-touch areas of customer's vehicles:
 - o Exterior driver side door handle
 - o Steering wheel — including buttons
 - o Center console — outside only
 - o Gear Selector (Dial/Handle)
 - o Radio/HVAC Areas
 - o Touchscreen
 - o Start/Stop button
 - o Driver door armrest and center console
 - o Window/Seat/Mirror controls
 - o Rear View Mirror
 - o Seatbelt Buckle & Anchor
 - o Key fob
 - o Other – Depending on vehicle, ensure all other key touchpoints are wiped down
- * Recommend technicians wear form fitting nitrile or latex gloves while servicing the vehicle
- * Use Seat Covers and Steering Wheels covers on top of the floor mats

Recommended Disinfecting Products:



2020 Coronavirus
Recommended Disinf

This summary is published for Ford & Lincoln Dealer reference. Please use the guidance as you deem fit.